

OnGuard XProtect Access Version Compatibility

The table below lists all available OnGuard product versions and the tested and supported versions of the XProtect VMS which are compatible with the XProtect Access integration.

XProtect	2022 R1/R2/R3	2023 R1/R2/R3	2024 R1/R2
OnGuard 8.3	S / S / S	T / T / T	T / S
OnGuard 8.2	T / T / T	T / T / T	T / S
OnGuard 8.1	T / T / T	T / S / T	S / S

T = Tested: Integration is fully tested and supported on these versions.

S = Supported: Integration is fully supported on these versions.

OnGuard Version Support

The table below lists all OnGuard product versions that support the XProtect Access integration. The versions listed below are fully supported, and all higher update/patch numbers should also be supported.

Version	Minimum Update / Patch Level
OnGuard 8.3	8.3.670 and up
OnGuard 8.2	8.2.524 and up
OnGuard 8.1	8.1.639 and up

- It is recommended to always be on the latest update or patch level if possible.

Supported and Tested Definitions

Tested, means that the Milestone custom development team has tested and confirmed that all expected features and functions of the integration are present when configured using the listed combination of software products.

Supported, means that Milestone Technical Support will provide full support for integrations that are using the listed combination of software products. Also, it is possible to provide bug fixes and software enhancements on any supported combination of software products.

Download Link

<http://download.milestonesys.com/LeneIS2XPA/>

Plug-in version support

Milestone Systems will provide full technical support for the most recent version and two previous versions of the plug-ins and other software components required for this integration. Supported integration plug-in versions for the OnGuard XProtect Access integration:

Plug-in Release	Current	August 2023	March 2023	June 2022	April 2021
Version Number	4.4	4.3	4.2	4.1	4.0

Older versions may still receive support from Milestone Systems. However, part of the support process will include upgrading the plug-in to a supported version.

MIP SDK product compatibility

XProtect has multiple products which are compatible with integrations developed using the MIP SDK. According to the MIP SDK [documentation](#), those products are:

- XProtect Corporate
- XProtect Expert
- XProtect Professional+
- XProtect Express+

This integration should work with all of these XProtect VMS products.

Product Life-cycle & Publish Date

If a version of XProtect is not listed on this document, that version of XProtect is not supported. If a version of a third-party access control product is not listed on this document, that version is not supported. An integration involving either or both non-supported versions may function. However, Milestone and our third party software partner have stopped support on product versions that are not listed on this document and this information is accurate as of the date listed below.

For questions about XProtect product support please refer to the [product life-cycle page](#).

To review the support life-cycle for the integrated access control product, please refer to their partner support web page.

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