CCure 9000 XProtect Access Version Compatibility

The table below lists all available CCure 9000 product versions and the tested and supported versions of the XProtect VMS which are compatible with the XProtect Access integration.

XProtect	2022 R2/R3	2023 R1/R2/R3	2024 R1/R2	2025 R1/R2
CCure 3.00.1 to 3.00.4 *	T / T	T / T / T	T / T	T / T
CCure 2.90	T / T	T / T / S	S / S	S / S
CCure 2.80	T / T	S / S / S	S / S	S / S

T = Tested: Integration is fully tested and supported on these versions.

S = Supported: Integration is fully supported on these versions.

CCure 9000 Version Requirements

The table below lists the minimum required CCure 9000 product versions that support the XProtect Access integration. The versions listed below are fully supported, and all higher update/patch numbers should also be supported. If no update or patch version is listed, then all available versions should be compatible and fully supported.

Version	Minimum Update / Patch Level
3.00.1 to 3.00.4*	-
2.90	-
2.80	-

> * The most recent versions of the CCure 9000 system are only compatible with the 1.4 version of the XProtect Access plugin. Milestone has tested all recent incremental versions of the CCure 9000 access control system for compatibility with the XProtect Access integration. This includes CCure 9000 versions 3.00.1, 3.00.2, 3.00.3 and 3.00.4.

Supported and Tested Definitions

Tested, means that the Milestone custom development team has tested and confirmed that all expected features and functions of the integration are present when configured using the listed combination of software products.

Supported, means that Milestone Technical Support will provide full support for integrations that are using the listed combination of software products. Also, it is possible to provide bug fixes and software enhancements on any supported combination of software products.

Download Link

http://download.milestonesys.com/CCure9kXPA/

Plug-in version support

Milestone Systems will provide full technical support for the most recent version and two previous versions of the plug-ins and other software components required for this integration. Supported integration plug-in versions for the CCure 9000 XProtect Access integration:

Plugin Release	Current	January 2023	November 2022	March 2020
Version Number	1.4	1.3	1.2	1.1

Older versions may still receive support from Milestone Systems. However, part of the support process will include upgrading the plug-in to a supported version.

MIP SDK product compatibility

XProtect has multiple products which are compatible with integrations developed using the MIP SDK. According to the MIP SDK documentation, those products are:

- XProtect Corporate
- XProtect Expert
- XProtect Professional+
- XProtect Express+

This integration should work with all of these XProtect VMS products.

Product Life-cycle & Publish Date

If a version of XProtect is not listed on this document, that version of XProtect is not supported. If a version of a third-party access control product is not listed on this document, that version is not supported. An integration involving either or both non-supported versions may function. However, Milestone and our third party software partner have stopped support on product versions that are not listed on this document and this information is accurate as of the date listed below.

For questions about XProtect product support please refer to the product life-cycle page.

To review the support life-cycle for the integrated access control product, please refer to their partner support web page.

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